

## Compliance Operations

The Operations Team provides Compliance oversight focusing on UCSF Health and Medical Center activities. While we don't focus on a single substantive area, we assist with improving processes and enhancing Compliance efforts throughout the Clinical Enterprise. We collaborate and meet with stakeholders from APeX, Contracting, Credentialing, HIM, Internal Audit, Legal, Privacy, Quality, Regulatory, Revenue Cycle, and many others.

### **Services include Compliance guidance on:**

- Policy development and process improvement
- Payor rules and Medicare regulations
- Start-up of new programs and service lines
- Correction of operational processes that may result in non-compliant billing
- Development and monitoring of CECP Corrective Action Plans

### **We collaborate with other teams in the CECP to develop:**

- Annual Workplans
- Education and Training
- Claims and Process Reviews and Monitoring
- Improved processes in the CECP office and throughout the UCSF Health Enterprise

UCSF Main Site

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